

EDUCATION

Bachelor of Fine Arts 2009

University of Regina, Regina SK

Major: Painting

Bachelor of Education After Degree – (Final Semester Winter 2019)

University of Regina, Regina SK

Concentration: Visual Arts Education

WORK EXPERIENCE

Saskatchewan Gaming Corporation, Casinos Regina and Moose Jaw, (July 2009 – March 2017)

Responsible Gaming Specialist / *GameSense* Advisor

- Ambassador of the Responsible Gaming *GameSense* Program.
- Impart knowledge about how casinos and games function to engage guests to play responsibly.
- Respond to guests in crisis with appropriate referrals and treatments. Often offering emotional support for those experiencing mental fatigue, exhaustion, and other challenging circumstances.
- Train/Facilitate Level 1 Responsible Gaming Training for all staff.
- Develop and deploy new training program to reflect the changes in programming from Responsible Gaming to *GameSense*, including the creation of *PowerPoint* presentations, participant workbooks, interactive learning activities, and evaluations.
- Plan and execute monthly player events and the weeklong Responsible Gaming Awareness Week, including all logistics (activity and game development, prizes and incentives, refreshments, marketing and advertising, human resources) with a variety of departments, always within the budget provided and the outcomes achieved.
- Establish collaborative partnerships with several community agencies.

Saskatchewan Gaming Corporation, Casino Regina (August 2005 – July 2009)

Table Games Dealer II

- Provide excellent customer service and communication with players as they engage in gaming activity including Blackjack, Baccarat, and 3 Card Poker, among others.
- Maintain professional courtesy when guests become upset after losing money.
- Act with discretion when seeing players outside of casino property to maintain privacy.

COMPETENCIES

Teaching

- Experience teaching varying-ability youth and adults in Visual Art during my time as Artist in Residence at SaskAbilities as well as volunteering at Camp Easter Seal.
- Field Experience teaching in a Grade 8 class at Lakeview Elementary at part of my pre-internship where I created lesson plans for Visual Art and English.

Artistic Ability and Engagement

- Well-developed artistic skills in painting and drawing, featured in both group and solo exhibits.
- University-trained skills in other art forms including ceramics, sculpture, printmaking and digital art.
- Member of the Art Gallery of Regina and Brushworks Art Guild.
- Strong attendance at many art exhibits and openings.
- Demonstrated interest in current trends in the art world, visiting art galleries across North America, with a keen interest in regional development.

Educational Programming

- Taught Level 1 Responsible Gaming Training, a three-hour required course for all employees of Casinos Regina and Moose Jaw, two to three times per month.
- Developed *PowerPoint* presentations to reflect emerging trends in Responsible Gaming.
- Planned and implemented monthly player events with a goal to impart educational knowledge while incorporating engaging activities for guests' participation.
- Collaboratively planned and executed Saskatchewan Gaming Corporation's Responsible Gaming Awareness Week between both Casino Regina and Casino Moose Jaw, along with community

partners Canadian Mental Health Association and Regina Qu'Appelle Health Region's Addiction Services.

- Presentation Skills**
- Demonstrated ability to present sophisticated, and sometimes sensitive information, to individuals, small groups and large audiences, including quarterly departmental meetings.
 - Delivered presentations to partner organizations, including staff at Regina Qu'Appelle Health Region's Addiction Services and Mobile Crisis about Responsible Gaming.
- Customer Service**
- Recognized by Vice-President of Saskatchewan Gaming Corporation for excellence in customer service, exhibited continually on a daily basis.
 - Proven ability to utilize analytical and problem-solving skills to support guests with highly sensitive issues including problem gambling, bankruptcy, depression and suicidal contemplation, among others.
 - Mentor to colleagues to support their development of compassionate, dignified, confidential and non-judgmental relations with guests.
- Innovation**
- Established a partnership between Saskatchewan Gaming Corporation and the Credit Counseling Society after recognizing the Responsible Gaming Program was lacking information on financial assistance for guests who would benefit from outside referrals.
 - Created new brochures and guest information packages, appealing to a broad audience.
 - Developed and revised procedural manuals reflective of industry standards and trends.
- Accountability**
- Recognized by Manager for strong presence on the gaming floor to be available for customers' questions and concerns and continued development of professional relationships.
 - Always met deadlines on tasks assigned, project goals identified and budgets provided, despite changing priorities.
 - Maintained Saskatchewan Gaming Corporation's Banned Patron Database, including updates with banned guests from all gaming establishments in the province.
 - Recorded department statistics and audited co-workers' files to ensure accuracy and continually improve.
- Team Building**
- Built strong professional working relationships with co-workers by encouraging sharing of information and tasks to create a cohesive team. Planned and hosted staff social gatherings.
 - Ongoing flexibility with respect to shift work, including evenings, weekends, and holidays.

ART EXHIBITIONS

2017

Truth: A Pride Exhibition, Shoebox Theatre, Regina SK

2016

Resilience: A Pride Exhibition, Fifth Parallel Gallery, Regina, SK

Government House of the Belle-Époque: In Celebration of its 125th Anniversary, Government House, Regina SK

2015

Poignant Gaze, Regina Centre Crossing, Regina, SK – *Solo Exhibit*

2014

A Secret Kept, Art Gallery of Regina Outside the Box, Regina, SK – *Solo Exhibit*

2013

Art Galore, Neil Balkwill Civic Arts Centre, Regina

2009

Flux, MacKenzie Art Gallery, Regina, SK

2008

Interim, Fifth Parallel Gallery, Regina, SK

ARTIST IN RESIDENCE

2017

Summer Artist in Residence, University of Regina, Regina, SK

Generating Momentum Artist in Residence, Regina Public Interest Research Group, Regina, SK

SaskAbilities Artist in Residence, SaskAbilities, Regina, SK

AWARDS

2004-2007

Margaret Messer Undergraduate Scholarship in Fine Arts, four time recipient

VOLUNTEER EXPERIENCE

Saskatchewan Abilities Council 2014 - Present

Art Instructor volunteer where I led clients through a painting exercise.

Volunteer with *DropZone* including being an announcer, cleanup and decorating.

Camp Easter Seal 2016

Volunteer Camp Counselor for individuals with varying abilities.

Regina Humane Society 2014 – 2016

Dog walker, groomer and fundraiser.

Fifth Parallel Gallery 2007-2009

Volunteered to paint/refresh gallery after exhibitions, assist in show hanging and supervise the gallery during opening hours.

REFERENCES – Available Upon Request